SUMMARY

This course contains a complete review of Crew Resource Management (CRM) concepts required for regulatory compliance.
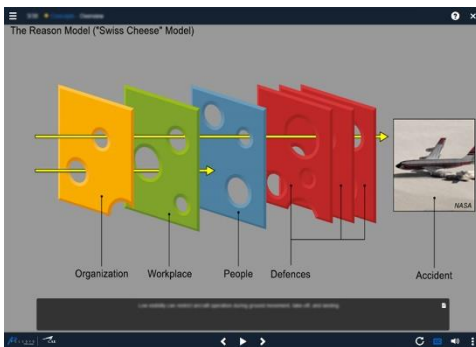
The course encompasses a vast array of CRM concepts such as decision processes, Human Factors, Threat and Error Management, Black Swan Events, Reliability and Resilience, Startle and Surprise, and several Case Studies.

TARGET POPULATION

The Pelesys Crew Resource Management (CRM) course is designed for Flight Crew and Cabin Crew requiring initial or recurrent training.

REGULATORY COMPLIANCE

- ICAO / EASA / FAA / Transport Canada
- Maintenance compliance with IOSA standards

Versions Available:
Standard
Johari Window (optional chapter)

Course Length:
2 hr 30 min
2 hr 40 min